

RECEIVED
CENTRAL FAX CENTER

NOV 18 2005

Attn: Kevin Shaver

November 18, 2005

Dear Mr. Shaver

App/Control #: 101770,390
Art Unit: 3732


We have been trying to reach you for the past two and a half months. If you recall, we are pro se and near the end of our response time. When we last spoke to you, you told us what we needed to include in our response to the office action and we followed your directions explicitly. Before Robyn Doan replied to our response, we spoke with her over the phone. Her very first comment to us was that our adjusted claims would be rejected. When we began to discuss the points we included in our office action, her opinion began to change. She told us that according to the information we had sent her (she started to review it over the phone with us), our first claim was patentable. She said she would only need to see if there were any other "new/different" patents that it would conflict with. We had already done a ton of our own research and knew that would not be a problem. As you had advised, being pro se, we had also requested in our response to the office action (and verbally) assistance in writing the claims in such a way that they would be patentable. Robyn also agreed to do that without hesitation.

Our first thoughts after the phone conversation were a combination of excitement and confusion. She was so quick to tell us our claims were all rejected and that we did not prove our case, but then upon speaking with her it appeared to us that she had not even reviewed the information we had sent over (we did not surprise her with the phone call, we had prearranged it with her, so we knew she had time to prepare.)

Our written response back from Robyn was not what we had expected. It had appeared that she had not reviewed the changes at all and had completely forgotten what we had discussed on the phone. She rejected all our claims again and did not sight any "new" claims/patents that it conflicted with. In fact, it seemed as if she had just cut and pasted the same information from the previous office action onto the new one and sent it out. And to top it off, she had not sent over any suggestions for the claims.

We realize we are not lawyers, but we are both college graduates and have worked in the business world for the past 15 years. We like to think we are moral people in our personal and business dealings. When people tell us one thing, then do another, something is not ethically right. We like to give people the benefit of the doubt (perhaps they are ill or there is a tragedy in the family), but the fact that we have yet to hear even the slightest response back from you or Robyn in over two months does not seem right at all. We have been trying to go about everything the right way and feel that we are being left with no other options but to be discourteous or forceful and that's not really the type of people we are. So if you could please find a few minutes to call us back or send us an email we would greatly appreciate it.

Sincerely,



Catherine Gifford and Shauna Scott
702-204-5587 702-300-0333
gifford92888@cox.net lvrideouts@juno.com